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## 2027 Carrier Certification Information at your Fingertips!

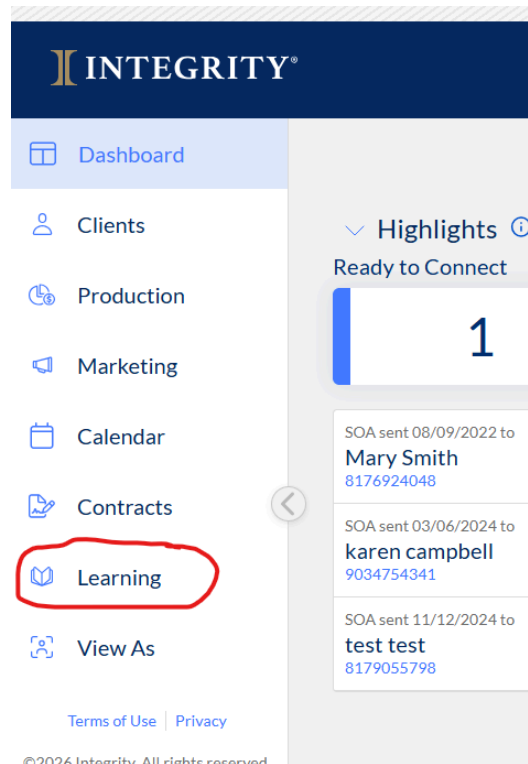


## 2027 AEP Carrier Certification Information

Easily access the 2027 carrier certification information and links now! Just login to your IntegrityCONNECT dashboard and go to your Learning Center.

Login: [Click Here!](#)

See below screenshots showing each step to get there after login:



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Medicare Carriers / Aetna

## Aetna

Last modified 6/9/2026



Carrier Resources are now available through Ask Integrity. Click here to view the [Ask Integrity Medicare Carrier Resources User Guide](#).

### Agent Support

**Agent Portal Website:**

[Aetna Agent Portal](#)

**Agent Portal Notes:**

For Medicare Advantage-Go to the Individual Medicare tab.

**Agent Portal Username and Password/Technical Support Information:**

Phone: Producer World Helpdesk: 800-225-3375

**Administrative Mailing Address:**

Aetna Medicare Broker Enrollment Team

P.O. Box 14088

Lexington, KY 40512-4088

**Agent Support Email:**

Email: [BrokerSupport@Aetna.com](mailto:BrokerSupport@Aetna.com)

**Have questions or need help? Contact your local Copeland Sales Director:**

**Copeland SD Territory Map**

For agents only. Not to be distributed to the public.



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