

2026 AEP Certification – Cheat Sheet

For Agent Use Only.

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[Click Here](#) to navigate the Certifications Page or watch [this video](#) for more instructions.

If you are only getting certified to sell Aetna, you do not need to take AHIP.

If you encounter any trouble or have questions during the registration process, please contact Aetna Broker Services by phone at 1-866-714-9301 or by email at brokersupport@aetna.com.



Quality health plans & benefits
Healthier living
Financial well-being

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**Individual Medicare Producers
Certification User Guide**

Easy Steps To Get Certified



Aetna Certification User Guide



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Broker support at: brokersupport@astivahealth.com



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For questions or more information:
MedicareBroker@blueshieldca.com.

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The 2026/2026 certification training for Medicare producers is now open. Complete the training by October 1, 2026, to avoid disruption to your business and maintain your certification status.

The certification process has two parts. You must complete both parts.

- Part 1: AHIP curriculum and exam
- Part 2: HCSC product curriculum and exam

Get Started Now

First, access the [HCSC certification website](#).

Then, follow these steps:

1. Enter access credentials
 - User ID: National Producer Number without leading zeros
 - Password: Existing password
 - New users only: Click "Create an Account" and enter your NPN. Follow the screen prompts to set up your account.
1. Click on the 2026 AHIP training to be redirected to the AHIP platform to purchase the training and begin the first course.
 - Important: Contracted producers pay a discounted rate of \$125. Log into the [HCSC certification website](#) first to access the AHIP website, where your exclusive discount will be applied automatically.
2. Go back to the HCSC certification website and complete part 2, the HCSC product training.
3. Closer to Medicare Annual Enrollment Period, you will need to log back in and review the Medicare Producer Amendment to get 2026 compensation information. It will be ready by Oct. 15. You will be notified when it is ready.
 - [Medicare Certification Resources Guide](#)
 - [Frequently Asked Questions](#)
 - AHIP technical support: 866-234-6909
 - HCSC training technical support: 888-706-0583



Certification highlights:

- Returning Agents: Exempt from "Selling with Integrity" course.
- No separate PDP certification required if licensed in MAPD states.
- MAPD Products course also certifies you to sell standalone PDP plans.
- Agents licensed only in states without MAPD products will receive PDP-Only training.
- Mandatory Attestations: Included in test-out; required for Ready-to-Sell status.
- \$50 AHIP Discount: Launch AHIP directly through Producers' University.

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Log In & Access Training

Log in to Producers' University

via [CignaForBrokers](#) and click My Learning.

Complete Required Courses or Test Out

Finish all required training modules in your learning track or utilize the test-out option (score of 85% or higher required; maximum 3 attempts).

AHIP Certification

Launch and complete AHIP directly from your learning track at our discounted rate of \$125 or [use this direct link](#).

Complete Pinpoint Training

Launch Pinpoint from your learning track at our discounted rate of \$99.95 or upload a NABIP certificate.

Confirm Completion

Verify all training shows 100% completion in My Cigna Agent Resource Line (CARL)

866-442-7516

CARL@cignahealthcare.com



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Need Help?

Contact our Broker Support Team if you need assistance. Toll Free (877) 525-3837

Clover Health

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2026 Certifications are live on the Evolve Agent Portal:

<https://clover.evolvenxt.com//portal/home.htm>

Clover Health Broker Support:
Phone: 1-855-979-2236 Hours of
Operation: 9 am–7 pm EST, Monday–
Friday

Email: brokers@cloverhealth.com



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To get certified,

visit: <https://agent.devoted.com/#>

2026 Certification Requirements:

Devoted accepts certification from either AHIP or NABIP—just complete one to qualify.

[Certification Resources](#)



GOLD KIDNEY HEALTH PLAN

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PY2026 Certification Information:

Agent portal: <https://account.evolverxt.com/>

Existing Agents

- You will receive a recertification email with instructions to access the Certification Case in EvolveNXT (Subject: Gold Kidney 2026 Recertification and Training).

Other Information:

- Agents must be certified to sell – and must recertify for each selling year prior to marketing and/or selling a Medicare Product.
- You must import your America's Health Insurance Plans (AHIP) certification.

[Click here](#) to download a copy of the 2026 GKHP Agent/Broker Onboarding and Certification Guide.

Broker Support

844-294-6535

brokers@goldkidney.com



GOLD KIDNEY HEALTH PLAN



Gold Kidney Health Plan Agent/Broker Onboarding and Certification Guide 2026

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2026 GKHP Agent/Broker Onboarding and Certification Guide



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Highmark Senior Markets Sales Team
(800) 652-9459

Highmarkseniormarkets@highmark.com

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PY26 Annual Certification & Recertification (English)
is live in Humana MarketPoint University.

- August 26: Tentative launch date for Spanish-language Certification and Recertification in Humana MarketPoint University.

Recertification Deadlines:

- November 30: Partner agents

- [Certification Guide](#)

Agent Support Unit

1-800-309-3163

AgentSupport@humana.com



KAISER PERMANENTE®



Key Dates and Information:

July 1, 2026 – 2026 Miramar pin codes will be turned off in preparation for 2026 certifications

August 6, 2026 – Kaiser certifications launch

Kaiser WILL NOT be using Miramar for certification in 2026 and will use the EvolveNXT Platform

Blackout Period Announcement:

Beginning on July 1st, 2026 (7/1/25), Kaiser will be turning off the Miramar PIN codes for product certifications in preparation of the new sale year's certs. This blackout will only affect agents being able to register the 2025/2026 product certifications code and does not affect agent onboarding requests or "transfers".

The blackout will end on August 6th, 2026 (8/6/25) which is when the new sale year's certs for 2026/2026 will be released.

If an agent already registered the 2025/2026 certs PIN code on Miramar prior to 7/1/25, they have until 8/5/25 to complete the training if they wish. Otherwise, the next years certs will be available to all agents to complete on 8/6/25 to maintain or begin their RTS status

Product Certs Update Announcement:

Kaiser has announced that they are moving away from Miramar (no more pin codes!) and have partnered with EvolveNXT for agents to complete their annual product certifications. The EvolveNXT training will go-live on August 6th, 2026 when the upcoming sale year's certs are officially released.



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Carrier sent email to the agent to re-certify:

[https://kelseyportal.kelseycareadvantage.com/
Certification](https://kelseyportal.kelseycareadvantage.com/Certification)

First time brokers

You will be directed to:

- Confirm your DOI License Nbr and NPN Nbr
- Verify your profile
- Answer some compliance questions
- View and sign a compensation agreement
- Upload certain required documents
- Review training materials
- Take a test

Returning Brokers

You will be directed to:

- Confirm your DOI License Nbr and NPN Nbr
- Verify your profile
- Review training materials
- Take a test
- Update your Profile & Provide updated documents

KCA Broker Support at

kcabrokersupport@kelseycareadvantagecom or
713-442-4949.



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<https://molina.evolverxt.com/portal/home.htm>

To get to certifications

Click: My Credentials

Click: My Onboarding Cases

Medicare Broker Services (866) 440-9788

Broker@MolinaHealthcare.com



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Questions?

Call our Sales Support team at 800-693-6083.

Prominence[®] Health Plan

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User Registration_Credentialing Guide (2026)

Tips for Prominence Credentialing:
Your Agency's MyAgentWorld Credentialing Code *stays the same*. Reach out if you need assistance with your code.

For *new* agents credentialing with Prominence for the first time, the 2026 Credentialing program will grant 'Ready to Sell' status for both 2026 and 2026 plan years.

Each currently contracted Prominence agent, with a book of business, will receive an invitation to credential via email on July 7th. A Credentialing Guide is attached. The invitation email they will receive comes from: Prominence@MyAgentWorld.com

Agency Leaders will continue to have the ability to invite new agents to complete credentialing and see their credentialing status in the 'Onboard Status' section of MyAgentWorld.

Reminder:

Agents must take action and complete their credentialing program within 30 days of the invitation being sent.

Prominence will accept either 2026 AHIP or 2026 NABIP training certificates.

[NABIP training option](#)

New and Existing Prominence Health Plan Advantage Agent Registration & Credentialing Guide

Prominence Health Plan, the nation's first Prominence Health Plan Advantage Agent, is currently accepting applications for agents to join the Prominence Health Plan Advantage Agent network. This guide provides the steps to register and credential with Prominence Health Plan.

READ THIS FIRST

If you have any questions about this process, contact your local Prominence Health Plan Advantage Agent, or our general assistance at Prominence@MyAgentWorld.com.

2 STEPS TO REGISTER

Step 1 - Receive your invitation via email and get ready!

- 1. Check the email address you provided us with. Your email address should be YourEmail@MyAgentWorld.com with the title, "New Invitation to Complete Health Plan Advantage Agent Registration".
- 2. Within this email, a unique link that will take you to MyAgentWorld for registration.
- 3. Complete your registration process within 30 days of invitation.

FAQ: Please complete your registration and credentialing on a laptop or desktop computer. Please ensure your computer is connected to the internet and that you are using a secure connection.

Step 2 - Registration with MyAgentWorld

- 1. After you have clicked the invitation link and you are on a MyAgentWorld page, enter your:
 - First Name
 - Last Name
 - Username / e-mail address (password)
 - Choose your Security Questions/Answers.
- 2. If you are an Existing Agent, your email address, Agent Code, and Active Status will appear on the page. Enter your Password and proceed to Step 3 of Registration.
- 3. You may receive here to an Agent Code provided in the registration form. Please leave this code as it is shown. If you have any questions about the Agent Code, please contact your local Prominence Health Plan Advantage Agent.
- 4. Click "Create an Account" to finish this step.

Create an Account

You have completed the registration process. Please see the next step.

MyAgentWorld.com | Health Plan Advantage Agent Registration & Credentialing Guide (2026)



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SCAN Agent Training Site:

<https://agentportal.scanhealthplan.com/training>

SCAN Certification Tiers

Tier 1: Complete 2026 AHIP Training

(This can be purchased with a \$50 discount through the SCAN Agent Portal)

Tier 2: Complete online certification & exam

- **Watch entire online training video (approximately 45 mins)**
- **Attest to SCAN P&P's, Code of Conduct and Sales Agent Guide**
- **Pass final exam with a minimum score of 85%**
- Tier 3: Attend a benefit rollout**
 - **Face-to-Face**
 - **Self-Paced online**
 - **Live webinar**
 - **In-person (when available)**

Questions?

SCANSalesTraining@SCANHealthPlan.com



Medicare
ADVANTAGE PLAN



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CERTIFICATION INFORMATION:

- You may now begin your certifications. Please use the link to access the certification portal, [UCLA Certification Page](#)
- Access the certification guide here for your reference.
- You will have three attempts to achieve a passing score of 90%.
 - Each testing attempt is captured upon clicking the 'submit' button at the end of the exam.
 - **DO NOT REFRESH YOUR PAGE DURING THE TEST!**

Our contracting team will be notified upon passing or exceeding your attempts on the exam.

A certificate of completion will be emailed to you.

[Full UCLA Certification Guide](#)

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Key Dates and Information

July 8-22

New agent onboarding and 2026/2026 Wellcare Annual Certification Training (ACT) will be unavailable July 8-22, with access resuming on July 22.

July 22

Access resumes for new agent onboarding and 2026/2026 Wellcare Annual Certification Training.

Access to the 2026 AHIP/NABIP training will continue to be available through the Training Center in Centene Workbench, via your [Single Sign-On](#) portal.

For information on using the Training Center within Centene Workbench to complete all training and certification requirements please visit the [Training and Certification resource](#) within [Broker Connect](#).