

Report Fraud, Waste and Abuse!

- *Sponsors and employers may not retaliate against you for making a good faith effort in reporting*
- *Do not be concerned about whether it is fraud, wastes, or abuse.*

A. Report to:

1. Compliance Officer: Cathy Gatlin 877-619-0025 EXT 7134

2. Email: compliance@copelandgroupusa.com

3. Anonymous and Confidential reporting

4. Reporting by mail to Copeland Group Compliance Officer

Copeland Insurance Group
1203 W. Loop 281
Longview, TX 75604
Attn: Compliance Officer/ **Confidential**

5. The Health Plan Compliance Officer/ Compliance lead/Compliance mailbox

6. The Health Plan's Compliance Hot line.

7. You can also report anonymously through Lighthouse: 833-860-0011

24 hours a day, 7 days a week

reports@lighthouse-services.com.

www.lighthouse-services.com/integritymarketing

24 hours a day, 7 days a week

8. FWA concerns can be directly and anonymously reported to: Medicare Fraud

Tip Line:

1-800-447-8477 (1-800-HHS-TIPS) TTY Users: 1-877-486-2048

Report FWA online:

<https://www.cms.gov/About-CMS/Components/CPI/CPIReportingFraud>

Copeland Insurance Group and Integrity Marketing Group enforces a no-tolerance policy for retaliation or intimidation against any employee or FDR who in good faith reports FW&A and non-compliant issue